



Services Support

Douglas, Isle of Man | 12-Month Fixed-Term
Full-time (07:30 – 16:00, Mon- Fri)

Our Hospitality team are looking for **Services Support** team member to help them deliver high-quality, welcoming and efficient experiences for the Campus members in the canteen. This role includes supporting daily food service operations, providing friendly and professional customer service to Campus members and guests, maintaining cleanliness and hygiene standards and managing stock levels throughout the day.

Working closely with the Hospitality Manager and the wider team, they will help ensure that canteen services are delivered to a high standard.

Key Responsibilities:

- 🍷 Deliver a friendly, welcoming and professional service to all Campus customers, supporting a positive dining experience.
- 🍷 Assist with the setup, servicing and breakdown of food stations, ensuring food is presented to a high standard and support smooth and efficient customer flow during peak periods.
- 🍷 Maintain a high standard of cleanliness across all front- and back-of-house areas, complying with food safety and hygiene regulations and HACCP procedures.
- 🍷 Monitor and restock food, beverage and service station items to ensure continuous availability to customers, reporting shortages as soon as possible.
- 🍷 Assist with daily opening and closing procedures.
- 🍷 Support team member across different service areas as required.

What you need to succeed:

- 🍷 Strong customer service skills.
- 🍷 Be willing to work towards Level 2 Food Hygiene Certificate.
- 🍷 Be adaptable, with a can-do attitude.
- 🍷 Experience in food preparation and a basic understanding of food safety and hygiene practices is desirable.

Does this sound like you?

Send your CV to

recruitment@apricot.co.im